Dokobit

By **Signicat**

Dokobit authentication solutions pricing

Valid until 12/31/2024

Identity Gateway

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	550	50 €	0,090 €
2	1 250	100 €	0,080 €
3	3 500	250 €	0,070 €
4	6 100	400 €	0,066 €
5	10 000	600 €	0,060 €
6	By separate agreement		

The client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month.

Additional fee	Fee
One-time set up fee (system based)	300 €

Operations

One transaction — a successful authentication query.

Other conditions

All prices are exclusive of VAT.

Prices are valid only with the Dokobit-provided Terms of Service and Data Processing Agreement.

Prices are valid using Lithuanian, Latvian, and Estonian eID tools (Mobile-ID, Smart-ID, smart card/ USB, e-Residency card, eParaksts mobile). For the support and pricing of more eIDs, please contact sales@dokobit.com.

Documentation

https://id-sandbox.dokobit.com/api/doc

Identity API

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	550	50 €	0,090 €
2	1 250	100 €	0,080 €
3	3 500	250 €	0,070 €
4	6 100	400 €	0,066 €
5	10 000	600 €	0,060 €
6	By separate agreement		

The client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month.

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Other conditions

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Prices are valid using Lithuanian, Latvian, and Estonian eID tools (Mobile-ID, Smart-ID). For the support and pricing of more eIDs, please contact sales@dokobit.com.

Documentation

https://developers.dokobit.com/

Service availability and information security

Service availability

Monthly service uptime availability — 99,95%. History of availability can be found here.

Recovery Point Objective (RPO) — **1 hour**.

Recovery Time Objective (RTO) — **2 hours**.

Maximum Tolerable Period of Downtime (MTPOD) — **4 hours**.

Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of "cloud-based services for e-signing, e-sealing, e-identification, validation of e-signature and e-seal, and related software development, delivery and support". The certificate can be found here.

Personal data protection

Dokobit is committed to protecting customers' personal data according to the best industry practices. We are certified for ISO 27018 (Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors) — the first international standard about privacy in cloud services. The certificate can be found here.

eIDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) №910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for e-signatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List. The certificate can be found here.

Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks. The certificate can be found here.