

# Dokobit

By Signicat



## Dokobit authentication solutions pricing

Valid until 12/31/2023

<https://www.dokobit.com/solutions>

# Identity Gateway

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	700	€50	€0,071
2	1 600	€100	€0,063
3	5 000	€250	€0,050
4	12 000	€500	€0,042
5	By separate agreement		

The client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month.

Additional fee	Fee
One-time set up fee (system based)	€300

## Operations

**One transaction** – a successful authentication query.

## Other conditions

All prices are exclusive of VAT.

Prices are valid only with Dokobit provided [Terms of Service](#) and [Data Processing Agreement](#).

Prices are valid using Lithuanian, Latvian and Estonian eID tools (Mobile ID, Smart-ID, smart card/USB, e-Residency card, eParaksts mobile). For the support and pricing of more eIDs, please contact [sales@dokobit.com](mailto:sales@dokobit.com).

## Documentation

<https://id-sandbox.dokobit.com/api/doc>

# Identity API

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	700	€50	€0,071
2	1 600	€100	€0,063
3	5 000	€250	€0,050
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## Documentation

<https://developers.dokobit.com/>

# Service availability and information security

## Service availability

Monthly service uptime availability – 99,95%. History of availability can be found [here](#).

Recovery Point Objective (RPO) – **1 hour**.

Recovery Time Objective (RTO) – **2 hours**.

Maximum Tolerable Period of Downtime (MTPOD) – **4 hours**.

## Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of “cloud-based services for e-signing, e-sealing, e-identification, validation of e-signature and e-seal, and related software development, delivery and support”. The certificate can be found [here](#).



## Personal data protection

Dokobit is committed to protecting customers’ personal data according to the best industry practices. We are certified for ISO 27018 (Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors) – the first international standard about privacy in cloud services. The certificate can be found [here](#).

## eIDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) N°910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for e-signatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List. The certificate can be found [here](#).



## Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks. The certificate can be found [here](#).

