



Dokobit Universal API / Portal API solution pricing

Valid until 12/31/2023

Universal API / Portal API

Service	Price
Universal API / Portal API	€80/month
E-signature price	€0.40
Basic liability qualified document validation	€0.25
E-seal price	€0.30
Document delivery confirmation price	€0.15
One-time setup fee (applied for every new system and every new access configuration)	150 €

Signing more than 1000 signatures a month? Choose a signature package below:

- 1. 1000 signatures per month €300/month with an extra signature price of €0,30.
- 2. 2000 signatures per month − €500/month with an extra signature price of €0,25.
- 3. 3000 signatures per month − €600/month with an extra signature price of €0,20.

The Client can choose a signature package at the time of ordering the Service. The package for an upcoming month can be chosen or changed until the 1st day of that month.

Other conditions

All prices are exclusive of VAT.

A qualified e-seal certificate needs to be ordered separately for an additional fee.

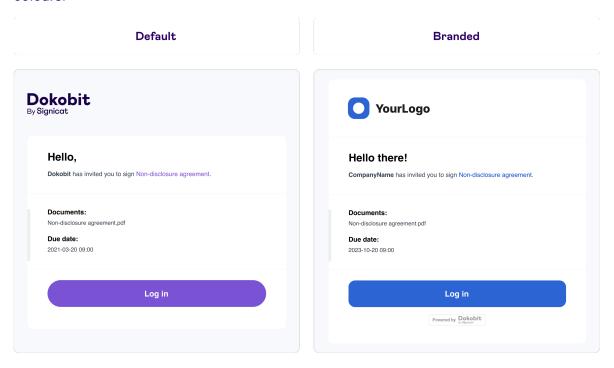
Prices are valid only with Dokobit provided Terms, Terms of Service, Data Processing Agreement.

Documentation

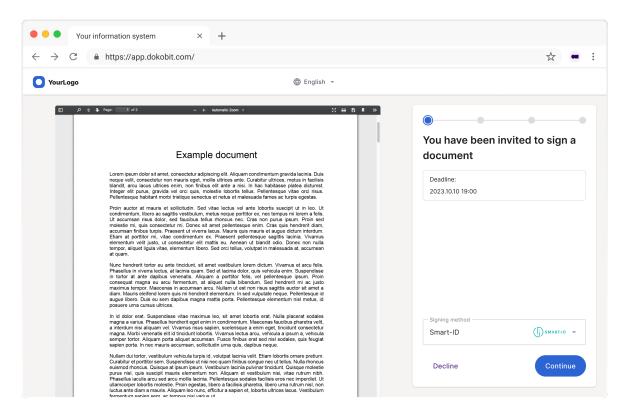
https://beta.dokobit.com/api/doc/universal / https://beta.dokobit.com/api/doc

Branded experience in the Dokobit portal

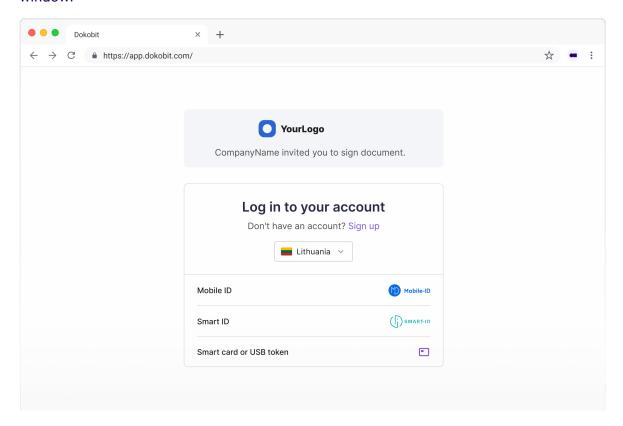
E-mail notifications that invite parties to sign, will be branded with your company logo and brand colours:



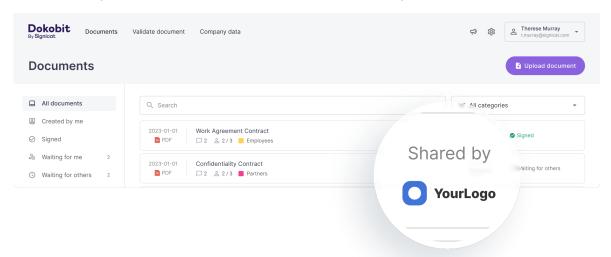
Part of Dokobit portal user interface, where the invited party will sign a document without registering to Dokobit portal, will be branded with your company logo and brand colours:



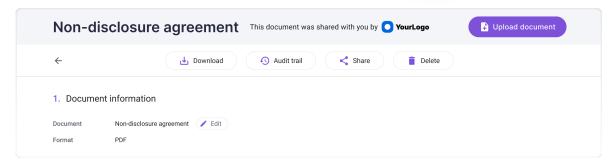
If the invited party is a registered Dokobit portal user, your company logo will be visible in the login window:



Your company logo will be visible in a document list next to your shared document:



Your company logo will also be visible in Dokobit portal when your shared document is opened:



Service availability and information security

Service availability

Monthly service uptime availability — 99,95%. History of availability can be found here.

Recovery Point Objective (RPO) -1 hour.

Recovery Time Objective (RTO) -2 hours.

Maximum Tolerable Period of Downtime (MTPOD) - 4 hours.

Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of "cloud-based services for e-signing, e-sealing, e-identification, validation of e-signature and e-seal, and related software development, delivery and support". The certificate can be found here.



Personal data protection

Dokobit is committed to protecting customers' personal data according to the best industry practices. We are certified for ISO 27018 (Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors) — the first international standard about privacy in cloud services. The certificate can be found here.

elDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) №910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for esignatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List. The certificate can be found here.



Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks. The certificate can be found here.

