

## **Dokobit Partnership Agreement Special Terms Partnership Programme Type – Reseller**

The following Dokobit partnership agreement special terms for the partnership programme type – Reseller (**Special Terms; Partnership**) are valid from and last updated on January 1, 2023.

These Special Terms apply to Dokobit, UAB, a private limited liability company organised and existing under the laws of the Republic of Lithuania, legal entity code 301549834, Paupio street 50-136, Vilnius, the Republic of Lithuania, (**Dokobit**), and any partner who enters into the Partnership agreement with Dokobit (**Partner**), each individually referred to as the **Party** and jointly as the **Parties**.

By entering into a Partnership agreement with Dokobit, Partner agrees to be legally bound by these Special Terms, General Terms and Subscription Terms (all together forming a single Partnership agreement between Dokobit and Partner and collectively referred to as **Agreement**).

If any provisions of these Agreement documents may be construed as being in conflict with one another, the following hierarchy of precedence shall be followed for purposes of interpreting and applying the provisions of the Agreement: (1) first, Subscription Terms; (2) second, Special Terms; (3) third, General Terms. For the avoidance of doubt, the terms ranked first will take precedence over the terms ranked lower above (for example, Subscription Terms shall take precedence over Special Terms).

To have a full understanding of the Agreement, please read all documents of the Agreement and their annexes (if any) carefully. In case of any unclarities, before entering into this Agreement, please contact Dokobit via [partners@dokobit.com](mailto:partners@dokobit.com).

If in light of this Agreement, Partner enters into a direct agreement with any customer (be it a legal entity or natural person), Partner takes full responsibility for the Dokobit services' use by its customers and any other persons thereafter. To that end, before selling or providing any access to Dokobit services to any other persons, Partner shall ensure such persons undertake to comply and/or take responsibility for the compliance of their own clients (in case of further distribution) with detailed and clear terms of service, describing Dokobit services terms and conditions, and acceptable use policy with no less requirements than it is described in the Dokobit Terms of Service and Acceptable Use Policy documents of the latest version in force and as furtherly updated thereafter.

If you are entering into this Agreement on behalf of an entity, you represent that you have the legal authority to bind that entity.

If not provided otherwise, definitions used herein shall have the same meaning as described in the General Terms.

### **1. Partnership Purpose**

- 1.1. Reseller Partnership is aimed at and available for software companies that develop, sell and maintain their own cloud-based software-as-a-service (**SaaS**) products and are willing to have authentication, e-signing, e-sealing, e-signature and e-seal validation, e-signature validity extension functionality integrated and available for all their customers on a certain IT system.
- 1.2. The main benefit of this Partnership is the right to resell Dokobit services at volume-based SaaS reseller discounts for Dokobit services.

### **2. Partnership Functions**

- 2.1. Partner integrates Dokobit services into its SaaS product/solution and grants its customers access to Dokobit services.
- 2.2. Partner signs direct agreements with its customers.
- 2.3. Partner signs separate Dokobit service agreement for each SaaS product/solution integration.

### **3. Discounts**

- 3.1. Partner's volume discounts shall be based on the SaaS reseller pricelist indicated in the Subscription Terms.

### **4. Marketing**

- 4.1. By entering into this Agreement, Partner signs up for the Dokobit e-mail / newsletter mailing list and shall receive newsletters. In cases where emails sent by Dokobit are directed by the Partner to email boxes of natural persons, e.g., a particular employee, the Partner shall ensure that the particular employee is in advance duly informed about Dokobit's mailing and, where applicable, that Dokobit processes the particular employee's personal data (email address) for Partnership programme-related purposes.

### **5. Support**

#### **5.1. Customer Support**

- 5.1.1. Partner shall provide direct customer support to its customers with regards to Dokobit services subject to the terms and conditions Partner itself establishes.

#### **5.2. Partner Technical Support**

- 5.2.1. Dokobit shall provide support to Partners free of charge. A concerned Partner shall contact the Dokobit support team via email at [partners@dokobit.com](mailto:partners@dokobit.com).

### **6. Personal Data**

- 6.1. Dokobit processes personal data in accordance with the EU General Data Protection Regulation No 679/2016 and other applicable data protection laws.
- 6.2. Under the Reseller Partnership, Dokobit processes personal data on behalf of the Partner as the Partner's data processor. When acting as a data processor, Dokobit processes personal data in accordance with instructions given by the Partner. Dokobit does not sell, retain, use or disclose personal data for any purpose other than for the specific purposes of performing Dokobit services and to comply with applicable law unless otherwise allowed by the Agreement and/or the data processing agreement.